



Dear Homeway Homes,

Brenda and I wanted to let you know how pleased we are with our new house after a year of living here. During the manufacturing of our house, both in the factory and here during the assembly phase, we were impressed with the many skilled people who built our new home.

In that first year of living in our new home, there have been just mostly minor and one or two not-so-minor things that came up. Fortunately for us, these have been taken care of by one of your employees. One of our reasons for sending this note is to voice our impression of the last person who came to our house from Homeway, July Rodriguez.

There were a lot of items to be taken care of before our one year warranty was up and July was the one who always came out to repair them. We are impressed at his ability to calmly and patiently listen to our concerns and explain his procedures to us. Being that I was in retail for 30 years and dealt with the public, I know how valuable an attitude like his is. Then he demonstrated his expertise with a multitude of varied craftsman skills. A person, like July, in addition to his people skills, having an expert knowledge of as many crafts as he does has to be a true asset to Homeway Homes.

We hope that the owners of Homeway Homes truly realize what a gem that they have in July. He is the final representation of Homeway to the buyer. Since he is the last contact, he will leave a lasting impression of the experience with Homeway Homes.

We can say he left a very good impression with us.